

PRIVACY POLICY FOR IGLow
Last modified on March 15, 2024.

Thank you for choosing to be a member of the iGlow community ("Company," "we," "us," or "our"). We are devoted to safeguarding your personal information and respecting your right to privacy. Please contact us at hola@iglow.ai if you have any questions or issues about this privacy notice or our practices with your personal information. This privacy notice explains how we may use your personal information if you:

Go to our website, <https://iglow.ai>.
Collaborate in other relevant activities, such as sales, marketing, or events.

If we use the following terms in this privacy notice:

By "website," we mean any of our websites that refers to or connects to this one.
By "Services," we mean our Website and any other associated services, such as sales, marketing, or events.

The goal of this privacy notice is to clarify what information we collect, how we use it, and what rights you have in connection to it in the most straightforward way possible. If you do not agree with any of the conditions in this privacy notice, please stop using our Services immediately. Please carefully read this privacy notice as it will help you understand what we do with the information we collect.

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1. WHAT TYPES OF INFORMATION DO WE COLLECT?

We collect personal information that you voluntarily provide to us when you sign up on the Website, express an interest in learning more about us or our products and Services, participate in Website activities (such as posting messages in our online forums or entering competitions, contests, or giveaways), or contact us in any other way. We gather personal information based on the context of your interactions with us and the Website, your choices, and the goods and features you use.

We may gather the following types of personal information:

- Names, email addresses, usernames, and passwords.
- Contact preferences, contact or authentication data, interests, employment position, and country.
- Date of birth, personal interests, online identifiers, internet activity, photographs, geolocation information, physique information, cultural information, social identification, schooling information, and other relevant information.

All personal information you supply to us must be true, complete, and accurate, and you must tell us if your personal information changes.

Data that is automatically gathered

When you access our Website, certain information is automatically gathered, such as your Internet Protocol (IP) address and/or browser and device characteristics. When you visit, use, or navigate the Website, we automatically gather some information. This information does not expose your precise identification (such as your name or contact information), but it may include device and use data. Your IP address, browser and device characteristics, operating system, language choices, referring URLs, device name, nationality, location, information about how and when you use our Website, and other technical information are all examples of personal information. This information is largely required for the security and functioning of our Website, as well as for internal analytics and reporting.

We, like numerous other organizations, collect information through cookies and other similar technologies. We gather Log and Usage Data among other things. Log and use data is information about service-related, diagnostic, usage, and performance that our servers automatically gather when you access or use our Website and stores in log files. Depending on how you interact with us, this log data may include your IP address, device information, browser type and settings, and information about your activity on the Website (such as date/time stamps associated with your usage, pages and files viewed, searches, and other actions you take such as which features you use), device event information (such as system activity, error reports (sometimes referred to as 'crash dumps'), and hardware settings).

2. HOW DO WE USE YOUR INFORMATION?

We process your information for the following reasons: legitimate business interests, contract fulfillment, legal compliance, and/or your permission. We utilize personal information obtained through our Website for the following commercial purposes:

- To make account creation and logon simpler.
- To display testimonials.
- To request feedback.
- To allow for user-to-user conversation.
- Managing user accounts.
- To provide you administrative information.
- To safeguard our services.
- To enforce our terms, conditions, and policies during business.
- To react to legal requirements and to keep people safe.
- Manage and fulfill your orders.
- Run prize drawings and tournaments.
- To provide and enable the provision of services to the user.
- Respond to customer inquiries and provide user help.
- To send you marketing and promotional materials.
- Provide you with tailored advertising.
- For other commercial uses.

We may use and keep this information in aggregated and anonymized form, so that it is not correlated with specific end users and does not include personal information.

3. WILL YOUR INFORMATION BE DISTRIBUTED TO ANYONE?

We only disclose information with your permission, in order to comply with laws, provide you with services, defend your rights, or meet business responsibilities. We may process or share your personal data on the following legal grounds:

- Consent
- Legitimate Business Interests
- Contract Performance
- Legal Obligations
- Vital Interests

4. WITH WHOM WILL YOUR INFORMATION BE SHARED?

We only share information with the third parties listed below:

Advertising Networks
Social Media Networks
Sales and Marketing Resources
Data Storage Services
Services for User Account Registration and Authentication
Website Hosting Services

5. DO WE USE COOKIES AND OTHER TRACKING TECHNOLOGIES?

We may gather and keep your information using cookies and other tracking technologies. Cookies and similar tracking technologies (such as web beacons and pixels) may be used to access or store information. Our Cookie Notice contains specific information on how we use such technologies and how you may refuse certain cookies.

6. HOW DO WE HANDLE YOUR SOCIAL LOGINS?

We may have access to certain information about you if you choose to register or log in to our services using a social network account. Our website allows you to register and login with your third-party social network account information (like your Facebook or Twitter logins). We will obtain specific profile information about you from your social network provider if you want to do so. The profile information we collect varies depending on the social media provider, but it often includes your name, email address, friends list, profile image, and any other information you have made publicly available. We only use this information for the purposes outlined in this privacy notice or as specified on the website. Please see our privacy notice for more information about how we handle your data.

7. HOW LONG DO WE KEEP YOUR DATA?

We will only retain your personal data for as long as necessary to fulfill the purposes described in this privacy notice, unless a longer retention period is required or permitted by law.

8. HOW DO WE KEEP YOUR DATA SAFE?

We implement organizational and technological security measures to safeguard your personal information. However, no transmission over the Internet or information storage technology can be guaranteed to be completely secure.

9. WHAT ARE YOUR RIGHTS TO PRIVACY?

You have rights under applicable data privacy legislation, such as the right to access, rectify, or delete your personal information, object to processing, and withdraw consent. We will handle any requests in compliance with applicable laws.

10. DO-NOT-TRACK FEATURE CONTROLS

At present, we do not respond to Do-Not-Track browser signals or any other method that expresses your preference not to be tracked online.

11. DO RESIDENTS OF CALIFORNIA HAVE SPECIFIC PRIVACY RIGHTS?

Yes, residents of California have specific privacy rights, including the right to request information about personal information disclosed to third parties for direct marketing purposes.

12. DO WE MAKE CHANGES TO THIS NOTICE?

Yes, we may update this notice as needed to ensure compliance with applicable laws. We encourage you to review this notice regularly to stay informed about how we protect your information.

13. HOW CAN YOU GET IN TOUCH WITH US ABOUT THIS NOTICE?

If you have any questions or concerns about this notice, please contact us at hola@iglow.ai.

14. HOW CAN YOU CHECK, UPDATE, OR DELETE THE INFORMATION WE COLLECT FROM YOU?

You may have the right to access, amend, or delete your personal information in certain circumstances. Please submit a request form or contact us for assistance.